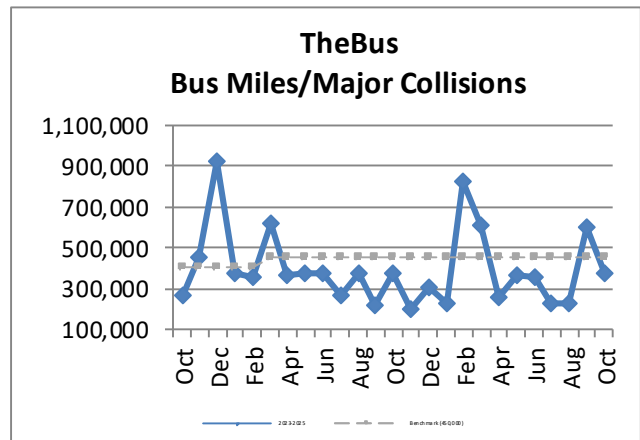
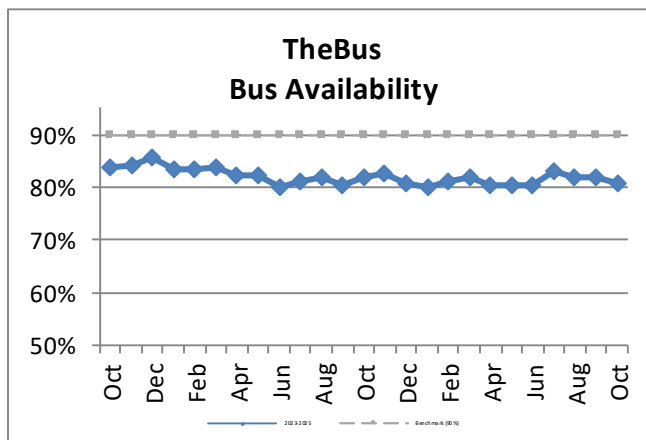
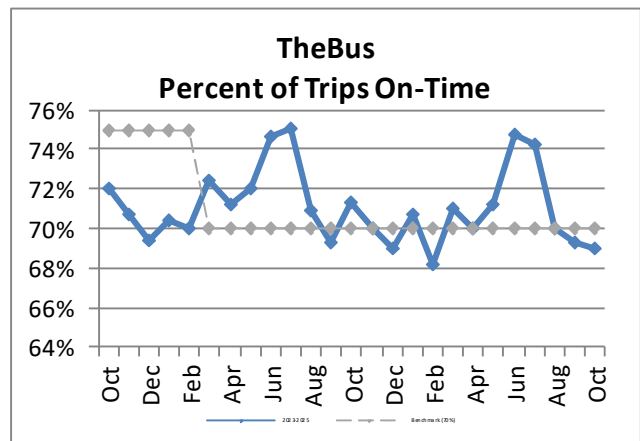
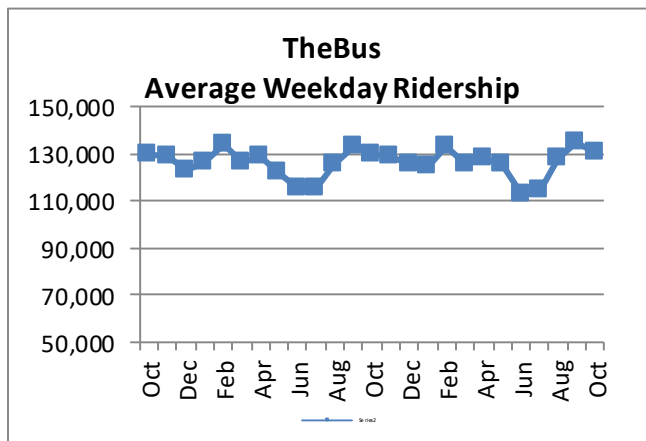


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending October FY 2026**

Key Performance Indicators (KPI)	October FY 2026	October FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,740,289	3,684,682	2%	14,258,305	13,928,212	2.4%	
Average Weekday Ridership	131,012	129,570	1%	127,270	126,094	0.93%	
Percent of Trips On-Time	69%	71.3%	-2%	70.7%	71.7%	-1.00%	70%
Bus Availability	80.8%	81.9%	-1%	82.0%	81.4%	1%	90%
Bus Miles/Major Collisions	371,838	372,912	-0.29%	356,003	306,511	16.15%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				3.63	3.51	3.42%	3.00
Bus Miles/Mechanical Road Calls	14,412	11,300	27.54%	13,070	11,355	15%	11,000
Spare Ratio	26%	29%	-3.06%	29%	28%	1%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	98.1%	99.1%	-1.90%	98.0%	97.8%	-2.0%	100%
Cost per Service Hour	\$158.40	\$155.03	2%	\$170.17	\$163.27	4%	\$166.69
Cost per Passenger Trip	\$5.72	\$5.67	1%	\$6.35	\$6.24	2%	
Cost per Mile	\$11.51	\$11.21	3%	\$12.29	\$11.80	4%	
Passenger Trips per Hour	27.69	27.33	1.32%	27.05	26.35	3%	
Farebox Recovery	17.3%	19.5%	-11.28%	16.9%	18.2%	-7%	
Trips per Mile	2.01	1.98	2%	1.95	1.90	3%	
Average System Speed	12.67	13.03	-3%	12.71	13.00	-2.22%	
Percent Complete in 30 Days (Customer)	94%	69%	25%	96%	83%	13%	95%
Complaint Rate (Complaints per 100,000 Trips)	17.94	10.83	65.67%	14.80	11.45	29.24%	12



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